

PERSONAL PLANS
GETTING STARTED GUIDE



PERSONAL PLANS: OVERVIEW

YOUR LIFE IS ON YOUR COMPUTER™ BACK IT UP WITH CARBONITE

Carbonite takes the worry out of backup — by securely and automatically backing up your important files to one of our state-of-the-art data centers, where they become your Carbonite personal cloud. Rest easy knowing the computer files you care about most — like photos, music, documents and more — are safe.

HOW IT WORKS



BACKUP

Once installed, you'll never have to remember to back up again. Carbonite runs continually in the background, backing up new and changed files whenever your computer is connected to the Internet.



RELAX

Carbonite creates encrypted copies of your files and transmits them to one of our state-of-the-art data centers using SSL security technology.



RESTORE

When you need to get your files back, Carbonite walks you through an easy-to-follow process that restores your backed up files to the right place on your computer.



ACCESS

With Carbonite's free apps, you'll be able to sync files across all your devices, or access them from any computer, smart phone, or tablet.

GETTING STARTED

SET IT & FORGET IT.

Simple, secure and automatic, it's no wonder Carbonite is The Better Backup Plan.™

What to expect from your initial backup:

Once Carbonite has been installed on your computer, it scans your internal hard drive looking for files to back up. Because your initial backup includes so many of your files, and because most high-speed Internet connections can't back up more than 3-4 GB every 24 hours, your initial backup may take a few days. Don't worry about it — it all happens in the background, and you can continue to use your computer as usual while your backup is in progress.

The screenshot displays the Carbonite web interface. At the top is a purple header with the 'CARBONITE' logo. On the left is a green sidebar with navigation links: 'Back Up', 'Restore', 'Settings', 'Account', and 'Support'. The main content area is titled 'Back Up' and features a toggle switch for 'Online Backup' set to 'OFF'. Below the toggle is a progress bar at 33%. The interface shows 'Initial backup in progress' with a question mark icon, 'How long will this take?', '429 files pending (54.3 MB)', and 'Now backing up: edbres00001.jrs'. A 'NEW!' banner at the bottom of the main area promotes 'Mirror Image' backup. On the right, a sidebar promotes downloading the Carbonite app for smartphones, accompanied by an image of an iPhone, an Android phone, and a globe.

After your first backup, future backups will only take a few minutes.

That's because Carbonite only sends new and changed files to your backup. And, it happens automatically — you won't need to do a thing.

What does Carbonite backup?

All Carbonite Personal Plans back up the following types of files in your Users folders:*



Photos



Documents



Settings



Email



Music



Videos**

*Any file over 4 GB must be manually added to your backup.

Video files are backed up automatically with **Prime. They can be added to your backup manually with **Basic** or **Plus**.

Plus and **Prime** plans also back up:



External hard drives











Operating system and software programs[†]

[†]Operating system and software programs are included in Mirror Image backup, which creates a full-system backup to a local drive.

Instantly see what's backed up—and what's not.

Carbonite puts colored dots next to file names on your computer, letting you see at a glance which files are backed up, and which are not. On a Mac, the dots can be found inside the Carbonite Preference Pane.

PC	Mac	
		File is backed up
		File is waiting to be backed up
		File is not selected for backup
		Some files within the folder are not being backed up

Managing your backup.

To back up a file that is not backed up, right click on the file and select **Back this up**, under the pop-up Carbonite menu. File types that are normally excluded, such as .exe, .dll or video files, can be backed up in this manner. To deselect a file that is backed up, right click on the file and select **Don't back this up**.

Click on the Carbonite lock on the system tray to open the **Carbonite InfoCenter**. The InfoCenter displays backup status and allows users to set options, restore files, and contact customer support.



QUESTIONS?

For more information, please contact your Carbonite Authorized Reseller.
